



BLACHOTRAPEZ sp. z o.o.
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NIP 676-243-17-30, REGON 121387287

HPS WARRANTY CARD

No.



PRODUCT INFORMATION:

WZ order (Stock Issue Confirmation) No.:

Product:

Material/ colour:

Date of sale:

Purchase document:

Warranty, transport, storage and maintenance conditions as well as assembly recommendations are available on the website www.blachotrapez.eu.
Moreover, the Customer was informed about their content before the purchase and this information was provided at the time of purchasing the goods, e.g. on the delivery note, sticker located on the Product, the reversed side of the invoice.

FOR COLORCOAT HPS200 ULTRA®

For buildings typically intended for industrial, commercial or entertainment/recreational use the Confidex® Warranty is given directly by Tata Steel. The Confidex® Guarantee is granted for a specific project registered on www.colorcoat-online.com. The warranty that covers 30 years applies to residential houses only.

TERMS OF WARRANTY

The warranty is valid on the territory of the Republic of Poland and countries with similar climatic conditions, i.e. zone 1 and zone 2 (see table), provided that:

- The installation of the covering should be carried out within 6 months from the date of release of the Product from the Blachotrapez warehouse, in accordance with the applicable standards, technical and construction regulations and building knowledge.
- Transport, storage, maintenance, and assembly were carried out in accordance with the manufacturer's specifications, and under normal environmental conditions.
- Damage made is exclusively the result of defects in product quality, and does not result from normal wear and tear. Corrosion centres will be immediately protected by a layer of protective paint.
- The warranty does not cover the internal side of the sheet for technical and technological reasons.
- The minimum slope of a roof or a different surface covered with a trapezoidal sheet and/or a panel is 6°, and with roofing sheet is 11°. The structure of a building should ensure a free flow of rainwater.
- Within 30 days from the date of reception of a complaint BLACHOTRAPEZ shall inform about its position on the complaint and the method and principles of its handling in writing or by phone, and if the complaint is not positively investigated, it shall present the reasons for its decision.
- If the warranty is given the Seller's liability for defects under the warranty shall be excluded.
- The warranty on consumer goods sold does not exclude, limit or enhance the powers of the consumer within the meaning of Article 22 (1) of the Civil Code.
- The warranty for the roofs of residential buildings includes Colorcoat HPS200 Ultra* (in standard Colours such as Signature/Classic/Matt) applied to individual residential buildings. Tata Steel guarantees that the coating will adhere to the steel core for the time specified in the table below. After this time passes, flaking of paint will not exceed 5% or 100 m² (depending on which value is smaller) on individual planes of roofing (i.e. on one wall or one roof slope). Assuming that a plane of roofing is evenly exposed to the environment, fading or colour changes should be limited and even. Cut edges are under the warranty for the entire period of its validity for a given roofing. See No. 2.
- If installing additional components on the roof (photovoltaic system, solar system, snow guards, etc.), Blachotrapez maintains the conditions of this warranty, provided the elements are fitted according to good-installation practice and the manuals provided by the manufacturers of these systems.

SCOPE OF WARRANTY

The following table provides the scope of warranty for particular roofing Table 1. (for Poland).

Table 1

Classification of colour	Hinterland				Seaside*	
	rural areas		urban areas		walls	roofs
	walls	roofs	walls	roofs		
Signature	30	30	30	30	25	20
Classic i Matt	30	30	30	20	20	15

Table 2

Warranty period for Signature colours	Hinterland		Seaside*	
	walls	roofs	walls	roofs
Countries in Zone 1**	30 (30)	30 (20)	25 (20)	20 (15)
Countries in Zone 2***	25 (20)	20 (10)	20 (15)	15 (10)

* According to our definition the seaside location covers a strip of 1km from the coast.

** Northern Europe (Poland, Slovakia, Hungary, the Czech Republic, Ukraine)

*** Southern Europe (Romania)

The warranty period for the Classic/Matt colours is given in brackets. For more information on custom colours, please contact Tata Steel.

Definition of rural areas - the predominant atmosphere in rural areas and smaller cities is without significant contamination with corrosive agents.

Definition of urban areas - the predominant atmosphere is contaminated, typical of densely populated areas without heavy industry.

LIMITATIONS

- To pursue any claims under this warranty, the buyer should inform Blachotrapez of the occurrence of a defect in writing within 14 days from the date the defect was observed under pain of declaring the warranty null and void.
- The material needs to be installed on a building within 6 months from the date of shipment from the factory.
- At the moment of sending the complaint the damage to the coating must not exceed 5% or 100 m² (depending on which value is smaller) of surface of the roof slope.
- Under this warranty the obligations are limited exclusively to cover the costs of materials necessary to bring a defective plane to a condition which will provide proper durability until the end of the original warranty period. The selection of the roofing repair method is at the sole discretion of the manufacturer. The maximum liability shall not exceed the original cost of the material indicated on the invoice (taking into account the period from the manufacture of the sheet). The Blachotrapez Company shall under no circumstances be liable for indirect or consequential loss or damage. Other types of claim shall be excluded within the limits permitted by law.
- The warranty shall apply to buildings erected in specific zones only.
- The warranty shall cover exclusively Colorcoat HPS200 Ultra* exposed to the activity of environmental conditions. The warranty does not cover corrosion and other defects that occur due to factors acting inside a building, accumulation of contaminants in plants between sheet slopes or unusual air pollution, aggressive fumes or chemicals.
- The installation, processing, and use of the product must comply with the instructions and descriptions of best practice valid on the day of sale of the material.
- Due to the fact that the surfaces of treatments may cover both walls and roofs, their durability is determined by their functions. If a given element has processing functions of wall and roof at the same time, it is assumed that it has the same durability as the roof. To ensure the highest quality during design and installation of treatments, Tata Steel's recommendations and tips must be strictly followed. All the edges cut longitudinally should be bent or flattened.
- The warranty does not cover the surface of the soffits.
- The warranty does not cover rainwater systems.

Note:

According to European Directives, owners of buildings should remember that the original design of a building must include a safe entrance to the roof. This issue can be verified by Tata Steel.

EXCLUSIONS

- To prevent accelerated corrosion of slopes of building roofing, appropriate accessories and materials provided by Blachotrapez, not by other manufacturers, must be used.
- This warranty covers the condition of edges cut throughout the term of the Standard Warranty (however it does not include material with a thickness greater than 1 mm). With prolonged use there may occur limited flaking of cut edges in places of welds and sheet metal edges protruding above the gutter due to normal forces of nature. However, thanks to the best possible protection offered by means of the unique metallic substrate - Galvalloy - this process will not reduce the functionality of the roofing. If there is premature and excessive flaking of the coating (although highly unlikely), Tata Steel shall examine the roofing and take corrective actions so that the roofing is efficient until the end of the warranty period. Cut edges are considered edges produced in a controlled process in the factory, using conventional cutting procedures. The process of cutting of edges using a different method or on site requires special attention and, if necessary, coverage of suitable areas with paint. Detailed guidelines can be obtained by contacting Tata Steel.
- Do not treat or install the coated material at a temperature that differs from the temperature specified in the table containing product information applicable on the date of sale.
- The durability of paint used for spot repairs or repaint of building roofing is not covered by the warranty.
- The warranty does not cover any damage made by fire, lightning, flood, explosion, unusually strong winds, earthquakes, acts of war, riots, disturbances, radiation, impact of falling objects, vandalism, and other external causes.
- The warranty does not cover any changes in gloss, hue, and intensity of colour.
- The warranty does not apply if it is not used in accordance with its purpose - both intentionally, and as a result of negligence.
- The warranty does not cover any damage caused by processing, storage, transportation or installation of the product.
- The warranty does not cover any damage caused by accumulation of dirt or debris, dust and soot, as well as other atmospheric dirt, damage or surface defects that are not washable by rain, unless the investor is able to show (through appropriate documentation) that these surfaces are washed manually at least once a year.
- The warranty does not cover any damage caused by accumulation of rainwater on rooftops and double-bent welds leading to accumulation of rainwater and impurities in slits.
- The warranty does not cover any damage due to atmospheric emissions of harmful gases, vapours or chemicals within a distance of 400 meters from the building due to activities of natural forces or human activities.
- The warranty does not cover any damage due to continuous exposition of Colorcoat HPS200 Ultra* roofing to temperatures surpassing 60°C.
- Damage caused by direct or indirect contact with corrosive materials.
- The warranty does not cover all changes or modifications to Colorcoat HPS200 Ultra* after the construction is completed.
- At seaside locations, where the roofing is exposed to direct contact with sea water, Colorcoat HPS200 Ultra* must be washed on a regular basis to prevent accumulation of sediment of salt.

Transport, storage, cutting and maintenance manual can be found on a separate print and on the website of Blachotrapez.

To make use of the warranty, you must:

- Provide a correctly filled in and complete Warranty Card, containing the necessary details on the requirements and obligations of both the warrantor and the Customer.
- The Purchaser must present proof of purchase of the product. In the case of a purchase made through a Blachotrapez Distributor or Business Partner Branch, the Distributor or Business Partner Branch is obliged to complete the details required to identify the products sold, i.e. the invoice number of the sale to the end customer and the date of delivery to the end customer, under pain of charging the distributor with the costs of a recognised claim.
- Failure to comply with any of the points makes it impossible to start the process of recognition of the complaint, and thus constitutes grounds for its dismissal for formal reasons after an ineffective call to supplement the deficiencies within 1 month from the date of service of the call in question, subject to point 2, second sentence.

If the aforementioned recommendations are followed, any possible complaints may be dismissed.

In case of questions, please contact us by email serwis@blachotrapez.eu